

The Electronic Systems Center's Hansconian

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April 23, 1999

President Clinton visits Hanscom

Expresses gratitude for military support of Kosovo operations

by **Kevin Gilmartin**
ESC Public Affairs

President Bill Clinton landed at Hanscom last Friday night, welcomed by a hangar full of cheering base military members and their families.

Clinton, who was visiting the Boston area for only four short hours, made an effort to

shake as many hands of the Hanscom well-wishers as possible before addressing the crowd of nearly 2,000 in the Aero Club Hangar. Clinton arrived at Hanscom from Detroit shortly after 7 p.m. April 16, and took off from the base flight line for Washington D.C. at about 11:10 p.m.

Also arriving with the President on a separate airplane was a contingent of national

new media covering Clinton's two-day trip that took him from San Francisco to Detroit and then Hanscom. The Presidential visit also attracted all Boston media outlets. Despite the pouring rain, most of these local reporters and camera operators stayed in place to broadcast Clinton's departure live during the 11 p.m. news.

When Air Force One landed, Electronic Systems Center Commander Lt. Gen. Ronald T. Kadish and his wife Cindy, along with 66th Air Base Wing Commander Col. Chris Anzalone and his wife Renee, greeted the President. Also greeting Clinton were Hanscom award-winning enlisted personnel Tech. Sgt. Bob Webber, Senior Airman Tasha Giles, Senior Airman Christopher Elders and his wife, Senior Airman Michelle Elders, as well as a number of local dignitaries including U.S. Congressman Edward Markey.

After meeting all the official greeters, Clinton walked directly into the Aero Club Hangar, where a cheering crowd of flag waving Hanscom people greeted him.

"I want to thank you for coming out tonight, especially since it's a little cool," the President told the cheering crowd. "It's wonderful to see all of you here. I thank those of you who are in the service and your families for coming. I just wanted to take this opportunity to express on behalf of the American peo-

ple my gratitude to you for your service to your country. I know all of you are praying for your fellow service men and women who are part of our operation in Kosovo, and for the support they are getting from our forces, both in Europe and here in the United States. I have for the last couple of weeks been meeting with members of our Armed Services involved in that operation. I was out at Barksdale (AFB, La.) a few days ago and I can tell you they are performing in an extraordinary manner. I am grateful for them.

"I hope that you also understand and support our mission there. The United States and our European allies are doing our very best to stand up to the kind of ethnic cleansing and hatred of people based on their ethnic or religious background that is an anathema to us here in this country. That is just about the only force out there that could undermine our hopes and dreams for the most peaceful and prosperous time humanity has ever known. The United States is doing our best to guarantee that for ourselves, our friends and for the friends of freedom all around the world. And you make that possible. Thank you and God bless you."

Following a short visit inside the Distinguished Visitors Lounge in Bldg. 1721, Clinton left Hanscom via motorcade for a dinner in Weston, Mass. A few short hours later, the Clinton motorcade returned to Hanscom. As Clinton boarded Air Force One for departure, the Kadishes, Anzalones, Col. Steve Sheldon and his wife Tisha, and Master Sgt. Robert Rockenstire and his wife Marty sent him off.

Base officials learned the President would be visiting Hanscom earlier in the week. Planning began immediately to work

— See President (page 8)



photo by Walt Santos

President Clinton takes time out during his visit to meet with some of Hanscom's people.

Dr. Stewart named first Executive Director of AFMC

by **Lt. Col. Sue Baker**

Air Force Materiel Command Public Affairs

WRIGHT-PATTERSON AIR FORCE BASE, Ohio, April 21, 1999 - Gen. George T. Babbitt, commander, Air Force Materiel Command, has named Dr. J. Daniel Stewart as AFMC Executive Director, effective in June.

As the top-ranking civilian in AFMC,

Dr. Stewart will be an integral part of the senior leadership team in the commander's office, according to General Babbitt. "Dr. Stewart, who has the background, tenure and experience of a top senior civilian, will be a co-leader of this command, along with myself and the vice-commander—critical to the everyday decisions we make in leading AFMC. Although he will not be limited to human resources issues, he will

ensure that we remain true to our commitment to pay as much attention to the command's civilian workforce as we do to its military members."

As former executive director of the Air Armament Center (AFMC) at Eglin Air Force Base, Fla., Dr. Stewart sees his new role as multifaceted. "My expectation is to share in the leadership of this command, to help shape its future," he said. "In addi-

tion, I think it's important, as the first person in this job, that I help shape and define the role of the command executive director, and build on the complementary relationship between our military and civilian workforces. My wife, Becky, will also play an important part in helping me shape this new role."

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Straight Talk

Straight Talk provides two-way communication between the 66th Air Base Wing commander and people on base.

A 24 hour-a-day telephone line and E-mail account (STRAIGHT TALK) are set up as ways for Hanscom's population to submit questions, complaints or comments, anonymously, if desired. All concerns are personally reviewed by the wing commander.

However, the quickest and most efficient way to communicate comments or complaints is to go right to the source. To assist you, we've listed points of contact and telephone numbers for several key support organizations.

66th Air Base Wing Vice Commander	
Col. Matt Jackson.....	3-2302
66th Support Group Commander	
Col. Peggy A. Shaw.....	3-2302
ESC Command Chief Master Sergeant	
Chief Master Sgt. Michael Kerver.....	3-5115
Medical Commander	
Col. Patrick F. Phelan.....	3-4703
Civil Engineer Commander	
Lt. Col. Patrick R. Daly.....	3-3526
Services Commander	



Col. Chris T. Anzalone
66th Air Base Wing commander

Also, don't forget your supervisor, commander or first sergeant, they're there to help you.

If you are not satisfied with the response you receive, or are unable to solve the problem, please call the Straight Talk hot line at 3-3732.

Maj. Chris P. Wright.....	3-3901
Mission Support Squadron Commander	
Maj. Darrell P. Keating.....	3-8875
Security Police Commander	
Maj. Roger A. McNeal.....	3-4150
Communication, Information Division Director	
Lt. Col. Diana M. Youngs.....	3-7500
Civilian Personnel Division Director	
L. Fay Striker.....	3-2723
Logistics Squadron Commander	
Lt. Col. Donald A. Flowers.....	3-3461

Oxygenated Gas

I had a question that the base Service Station couldn't answer about the gasoline they use. I noticed on the tanks there are stickers that say oxygenated gasoline and I have two late model cars that both advise against using that gas. I haven't noticed any oxygenated tank signs off base. I am just wondering if in fact the gas is oxygenated and if it has been looked at as something that should be used on late model vehicles. Thank you.

Conventional gasoline as we know it is beginning to disappear as a fuel for the nation's motor vehicles. Under the Clean Air Act of 1990, the Environmental Protection Agency (EPA) mandated that conventional gas be replaced with Reformulated Fuel RFG—"oxygenated gas"—to improve the quality of the air we breathe. It is designed to reduce the ground-level ozone and aromatics in gasoline.

RFG has been in place in designated areas since 1995. Because Massachusetts requires this oxy-

genated gas throughout the state, the sticker requirement has been dropped—thus, many off-base gas stations no longer place the stickers on their tanks.

The Autopride Service Station uses an RFG called Methyl Tertiary Butyl Ether (MTBE), an oxygenate, methanol-base ether with high-octane and moderate vapor pressure. Most newer cars are made to run on this fuel, and the car manufacturers prefer this additive to the others on the market. I recommend that you check with your car manufacturer to ascertain if this type of fuel is suitable for your late model vehicle.

Thanks to all for "superior efforts"

by **Col. Chris T. Anzalone**
66th Air Base Wing commander

Please let me take a moment to thank all of you for the superior efforts you put forth last week for President Clinton's visit.

The teamwork I witnessed was just incredible. With only a few days' notice, you had Hanscom looking like a showplace. Raking, sweeping, trimming, painting—you did whatever was needed to present our base at its best. This was most important because not only was the President on-base, but every major news network was also here.

In spite of many last-minute changes, I didn't hear a single complaint—instead, you all pulled together and made things happen. When rain threatened, the Flight Training Center was set up

with apparent ease, but I know it took a tremendous amount of work. You showed up early to make sure we provided a super welcome for our Commander-in-Chief.

Security Forces and their augmentees were awesome. Their support helped the Secret Service provide outstanding security for the President. And I can't forget the dozens of you who were running around doing various errands throughout the night—your willingness to volunteer and help at the last minute helped tremendously.

I am very proud of each and every person on this base. Your dedication and eagerness proved to me we have a first-class team at Hanscom, one that will stop at nothing to get a job done right! Thank you all!

The Electronic Systems Center's Hansconian

The Hansconian is published by Community Newspapers, a private firm in no way connected with the U.S. Air Force, under exclusive written contract with Hanscom Air Force Base, Mass.

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Submitting articles

Articles must be submitted by e-mail (hansconian@hanscom.af.mil) or brought in on a 3.5-inch floppy disk or a zip disk to Bldg. 1606, Room 110. Submissions must be received at least one week prior to each Friday's publication.

Paid ads

To purchase a display ad call Kurt Anderson at 978-371-5705.

Classified ads

Hansconian free classified ads are available to anyone affiliated with the base. Ads run for two weeks.

Business and rental ads are available for a fee. Call (781) 433-7940.

To place an ad, first complete a classified ad form. Forms are available in the ESC Public Affairs Office, Bldg. 1606, Room 109.

Next, mail the form through BITC to ESC/PA, fax a copy to Theresa Feely at 3-5077 or hand-carry it to the above location. Deadline is noon Friday.

For more information, call the Hansconian office at 3-3912.

Delivery problems

Call 1-800-722-1914 for problems or questions concerning newspaper delivery to base housing.

Call the Hansconian office if you have questions concerning newspaper delivery to base buildings.

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Visit the Hansconian on the world wide web at www.hanscom.af.mil/Hansconian

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Hanscom MPF 'Leaders in Customer Service'

by **Capt. Pete Ellum**
Military Personnel Flight

Did you know Hanscom's Military Personnel Flight is one of the busiest small MPFs in the Air Force? They have a tremendous reputation and it is well-earned. Customers helped, ID Cards, reports and decorations processed folks tested.

While these numbers are spectacular, if you ask any member of the MPF team what they're most proud of, you'll get the same answer from all 38 of them ... customer service. These folks really go out of their way to take care of their customers. Just take a look:

Two weeks ago, the Customer Service office, including Tech. Sgt. Larry Bodden, Senior Airman Phillip Belcher and Senior Airman Brian Cyr, came in on a Saturday to construct a new waiting area. They built a children's play corner, filling it with toys and coloring books, and installed a TV. Customers

haven't stopped raving about this great initiative.

On one occasion, Master Sgt. Dan Mazzuca and Betsy Arroyo drove nine hours in a snowstorm to personally brief a terminally ill Air Force member on his benefits ... they really lifted his spirits and touched his wife's heart. He and his wife both said, "The Air Force family really cares, doesn't it?" Mazzuca and Arroya made this trip on their own time and in the absence of any military requirements.

Following in the same caring foot steps, the Casualty Office reacted to an active duty Air Force officer's unfortunate passing with compelling compassion. Their efforts to stay late into the evening and make special trips to take care of the widow made a difference in her life. She said it was "the most caring and professional help" she ever had.

With all that's going on in the world, the MPF Readiness

Office, led by Master Sgt. Stephan Tupeck, Senior Airman Jeff Bizier and Airman 1st Class Andre Beamon, has been especially busy. Recently they stayed at work until 10:30 p.m. on a Friday and were back working again at 5:30 a.m. on Saturday. When asked if they were doing okay, they responded, "Bring it on. We do whatever it takes to get the job done right."

There are also the weekends and after-duty hours put in by the Relocations and Employments, Awards and Decorations, enlisted and officer performance reports, Promotions, Systems Management, and Reserve Affairs Offices ... the staff in these offices are always taking care of customers with professionalism and a smile.

It's clear this type of attitude runs through all 17 sections of the MPF and they've earned their reputation as the "Leaders in customer service."

53 days left to the Operational Readiness Inspection

Base fields impressive team for Marathon

by Jan Beebe
ESC Public Affairs

Can you name America's second most important sports event each year? In terms of worldwide media coverage, it's the Boston Marathon.

It's also the country's oldest marathon, run now for the past 103 years as part of Boston's Patriot's Day celebration. And, especially at Mile 20 with the legendary "Heartbreak Hill" waiting to destroy runners, it can be one of the country's hardest.

Hanscom fielded 25 participants in this year's run.

The most experienced was Julian Siegal from the legal office who, at 70 years "young," ran in his 34th Boston Marathon.

The fastest runner was Jim Garcia who finished in 2 hours 33 minutes 44 seconds, finishing 74th overall in the competition. That time classifies him as a bonafide world class runner.

The 1999 Hanscom team also welcomed a distinguished visitor, Lt. Gen. Robert H. Foglesong, Assistant to the Chairman of the

Joint Chiefs of Staff at the Pentagon. In addition to running himself, Foglesong challenged his son and daughter-in-law, David and Laura, both captains at the Pentagon, to join him in Boston and attempt to top his time.

The air base's Boston Marathon coordinator, Paul Richter, ran again for the eighth consecutive year.

Boston's is one of the few races that requires a current qualifying time to enter. Although military personnel can sometimes get a waiver, Richter tries to run a few qualifying races each year. He lists the Lowell Marathon and some Cape Cod runs as worthwhile races in the Hanscom area. He has also finished the Marine Corps Marathon and the first Air Force Marathon, held at Wright-Patterson AFB in Ohio.

Richter's wife, Jean, is likewise involved with helping the runners, but in a different role. She is in charge of the vital task of handling the logistics and transportation. Since the race is 26.2 miles long, the start and finish are quite a dis-



photo by Walt Santos
Kelly Ragland gives Daddy (Col. Tom Ragland) a good luck kiss.

tance apart and the start and finish lines are mobbed.

The runners must be in the starting area more than three hours before the race because of the crowds. She arranges the runners' bus to and from the airbase and drives a passenger van that leaves later. She pre-arranges a lookout point so

family, friends and runners can spot each other during the race. Finally, she figures out how the early finishers can get back to the base and into the hot tub without waiting for their less-speedy team mates.

Richter encourages everyone to join in the fun. "It's a good way to stay healthy and it's good recreation," he promises.

There is a base running club; small groups of beginners, intermediates, advanced and marathon trainees meet at various times during the week according to personal schedules. They also give each other a lot of support. "Just get started ... that's the main thing. Whether it's one block or one mile or five miles, just start somewhere," advises Richter.

He is willing to have those interested in running the 2000 Boston Marathon or who just want to begin a running program to call him at 3-5765. "I'm more than happy to assist anyone," he promised cheerfully.

Success is measured in a number of ways. This week, many at Hanscom realized their dream of running the most famous race in America, the Boston Marathon.

List of runners:

Maj. Ray Agurkis (Hanscom)
Maj Mike Coss (Pentagon)
John Dodds (Pentagon)
Margie Ferriter (Army)
Lt. Col. Mike Ferriter (Army)
Lt. Gen. Robert Foglesong (Pentagon)
Capt David Foglesong (Pentagon)
Capt Laura Foglesong (Pentagon)
Jim Garcia (Hanscom)
Capt Gregg Hansen (Hanscom)
Maj Richard Keating (Hanscom)
Capt Bradley McDonald (Hanscom)
Ellen McDonnell (Hanscom)
Capt Pete Philbrick (Hanscom)
Col. Tom Ragland (Army)
Paul Richter (Hanscom)
CMsgt Ann Ring (Hanscom)
Lt Col Phil Roberts (Hanscom)
Maj John Sammartino (Hanscom)
Julian Siegal (Hanscom)
Col Bud Vazquez (Hanscom)
Lt Col Steve Webb (Hanscom)
Craig Webb (Army)
Lt Col Joseph Wheatley (Hanscom)
Bob Wilcox (Hanscom)

Current events, health care highlight Retiree Day

by Celeste Brooks
66th Air Base Wing

Retired military members from throughout New England are invited to attend the Retiree Activities Office's annual Retiree Day May 1 at 8:30 a.m. in the base theater.

This year's Retiree Day will feature an update on health-care by retired Capt. Arline Love, RAO director, an information services fair of many different on and off-base organizations, and a speech by retired Lt. Gen. Bernard E. Trainor, a military analyst for ABC.

Retirees may begin arriving at the base theater at 8:30 a.m. The Air Force's New England Winds will provide music until the morning ceremonies begin at 9 a.m.

During the morning ceremonies, Col. Chris T. Anzalone, 66th Air Base Wing commander, will welcome the crowd and Love will give an update of retiree activities and health care. Several awards will also be presented, including an award for the Retiree Volunteer of the Year.

At 11 a.m., there will be an information services fair at the Officers' Club. Off-base groups represented include the Social Security Administration, the New England Retirees' Council, Secure Horizons, Brockton-West from Roxbury, Va., New England Retirement Council and the Bedford Veterans Administration. Organizations from Hanscom include the Family Support Center, the Travel Company, Tickets and Tours, Brighton-Marine Health Center and TRICARE. Additional organizations from both on and off base are expected to attend.

Between 11:15 and noon, the New England Winds will perform at the Officers' Club. A luncheon with a choice of chicken or scrod will be served at noon in the Ballroom. Anyone attending the luncheon must register and prepay \$11.50 by Wednesday.

After lunch Trainor will speak on the "Challenge of Our Foreign Policy Commitments". In addition to his work as a military analyst for ABC, Trainor serves on the Board of Directors of The World Affairs Council. He is also co-author of *The Generals' War*, an analysis of the Gulf War. Retiree Day will end at approximately 2:15 p.m.

For information or to register for the luncheon, call the office at 3-2476 by noon on Wednesday.

Traffic rerouted due to Gate 2 to closure

by Celeste Brooks
66th Air Base Wing

Gate 2, located on Wright Street near Philips Lab and the Marrett Street Extension on-base, and off of Rte. 2A off-base, will close May 3.

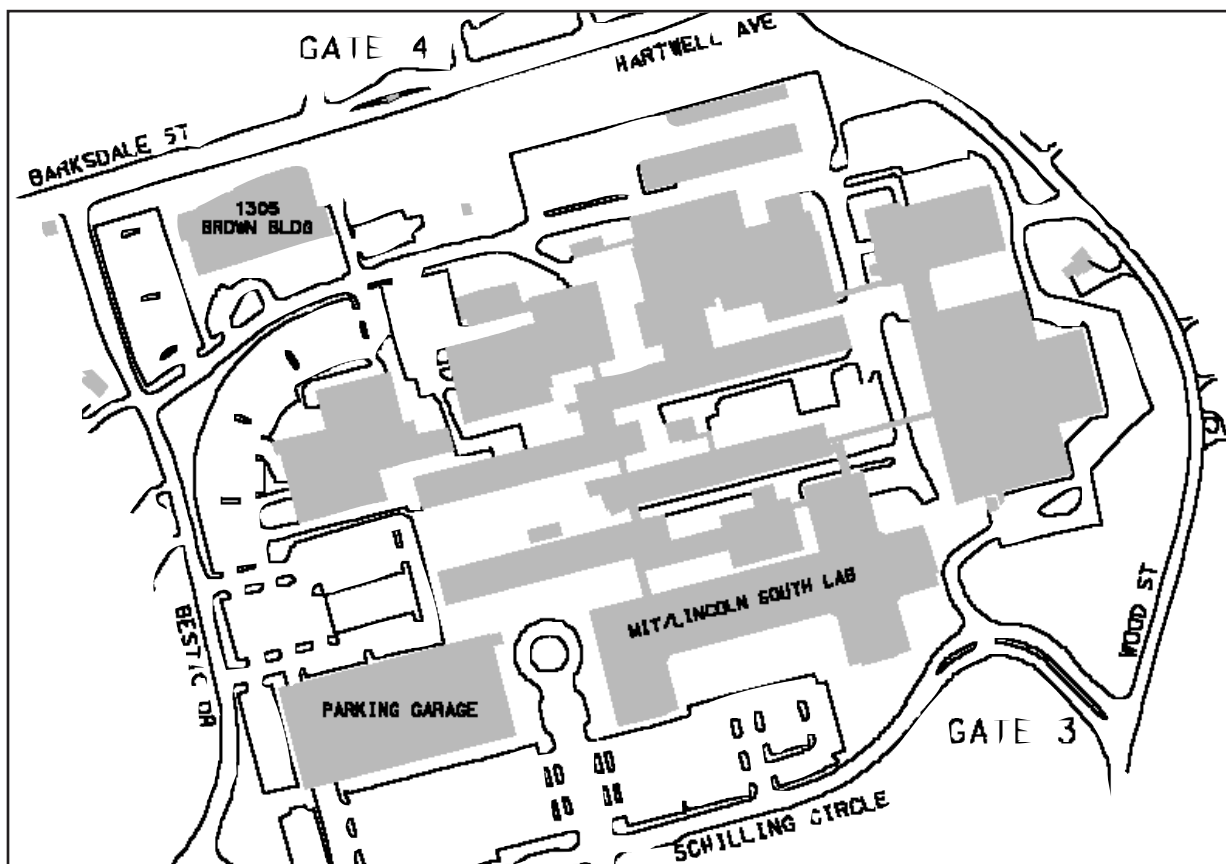
All Gate 2 traffic will be rerouted to other installation gates. In order to minimize their travel time, commuters may use Gate 3, which is located approximately .8 miles away on Wood Street near Massachusetts Institute of Technology Lincoln Lab, South Lab.

Hours of operation for Gate 3 are 6 a.m. to 6:30 p.m. It is located off of Schilling Circle near the South Lab.

For the last several months, the 66th Security Forces Squadron has struggled to keep the gate open in spite of

a lack of manpower due to an extremely high operations tempo, deployments, larger regional support mission and increased threat conditions. They have received manning authorizations to keep Gate 1 (Vandenberg Gate) open for 17 hours and Gate 4 (Hartwell Gate) open for 24 hours. But they are not allotted manpower for Gate 2 or Gate 3. Of the four gates, Gate 2 experiences the least amount of traffic, only 350 of the 12,000 cars that enter and leave the base daily.

"Our personnel are working longer hours to man all four gates so we're stretched pretty thin," said Maj. Roger McNeal, the 66th Security Forces Squadron commander. "Getting our folks off of Gate 2 will help relieve some of the pressure we're under and increase our ability to provide improved levels of Force Protection service."



Child proof your home

by Peter F. Griffiths

Family Advocacy Outreach Manager

This is the first article of three that will provide tips on child proofing your home. Families with children learning to crawl or walk should take a few minutes to look their home over for potentially "dangerous" areas. These areas are the kitchen, the child's bedroom and the bathroom. Let's discuss some tips for the kitchen.

To begin the child proofing process, it is best that you do so from your child's point of view. Get on your hands and knees and begin to "walk" through your kitchen. What do you see? A big kitchen floor with many things on it as well as lots of things hanging down from table and counter tops. There are also a lot of little doors that can be opened with spaces to get into!

Here are some suggestions on child proofing the kitchen:

q Clean and vacuum your floors daily.

q Insure cabinet doors have child proof safety latches on them, especially the lower cabinet doors.

q Be careful of tablecloth ends that hang over a table. Do not leave hand towels hanging down from an oven door handle or refrigerator door handle. They can be used to climb onto things or open the doors.

q Boiling, cooking or sizzling food must be attended to. Make

sure handles of pots and pans on the stove are turned away from the front of the stove. Do not leave children alone with the stove on.

q Turn the oven light on when the oven is in use. Teach your child that when the light is on, it means do not touch. Leave the light on until the oven has cooled.

q Use kitchen counter drawer latches and insure all counter top appliances are unplugged and all electrical outlets have plastic covers on.

q Make sure the step stool is out of sight or prohibit your child from standing on chairs or the step stool.

q Ironing boards are unstable; do not use them as an infant-changing table.

q Make sure all scouring and other cleaning materials in the kitchen are locked away, to including plastic trash or garbage bags.

q Always keep the door to the dishwasher closed. Some dishwasher doors have sharp corners, which could injure your child.

These suggestions and others like them can be found in a booklet by Vicki Lansky, *Child Proof Your Home*, or visit the web site at <http://babyzone.com/proof.htm>.

You may also call the Family Advocacy Outreach Program at 3-4396.

Child proofing is done from your child's viewpoint. It is fun to do and may save your child's life! The next article will focus on the bathroom.

Clinic number one in customer satisfaction

by Capt Melanie C. Carino

66th Medical Group

The 66th Medical Group was chosen as the 1997 to 1998 Military Health System Outstanding Air Force Clinic for Customer Satisfaction at this year's TRICARE Conference.

The award is a "people's choice" type award, meaning the winner is selected based on surveys filled out by the group's beneficiaries. During the last two years the group received honorable mention.

"Receiving this award is an honor and tribute to the men and women of the clinic who focus their day-to-day efforts to provide exceptional quality and compassionate patient care in a manner deserving of all our beneficiaries," said Lt. Col. Bill Gaynor, Medical Support Squadron commander.

"The clinic is dedicated to creating an atmosphere of caring from the minute a patient walks through the door, according to Gaynor. Rather than resting on the laurels, the staff views this award as a reminder of how much more there is to do."

As part of their effort to continually improve, the clinic encourages its customers to speak with any of the men and women in the clinic about the caring, sensitive and professional customer service being provided.

"When someone identifies a barrier to good customer service, it helps us get even better," said Gaynor.

Some key numbers for the clinic are:

- Patient Advocate, 3-5009
- Health Benefits Advisor, 3-2120
- Central Appointments, 1-888-999-5195
- TRICARE Information, 1-888-999-519



photo by Master Sgt. Karl Van Biene

Senior Airman Rebecca Richardson, medical technician at the 66th Medical Group, takes care of Jacob Tiller, son of Aaron Tiller, Petty Officer 1st Class, US Coast Guard. Based on customer surveys, the clinic was recognized as providing the best customer service in the Air Force.

Base honors volunteers

by Matthew Knoll

Volunteer Advisory Council

Salute – it means to honor, congratulate, hail, to recognize.

This year April 30 at 1 p.m. in the Officers' Club Ballroom, Hanscom is going to salute the contributions of its volunteers.

Among the honored guests will be Lt. Gen. Ronald T. Kadish, Electronic Systems Center commander, and Col. Chris T. Anzalone, 66th Air Base Wing commander, who will be presented with a mock check representing the cost of the thousands of hours that volunteers have given to the community.

The salute is designed to recognize volunteers for every time they have gone the extra mile, regardless of how simple the task may have seemed.

All members of the community are invited to attend the volunteer salute.

If you have volunteered in any capacity you are invited to attend the salute for free.

If you know volunteers, come out and support them. Guests can pay \$2 at the door.

For further information contact Jacqueline Thomas at 3-4222.

Battlelab technology slims ATOs

by Staff Sgt. Wm. J. Seabrook Jr.

16th Special Operations Wing Public Affairs

HURLBURT FIELD, Fla. (AFPN)—When an individual Air Force unit receives an air tasking order, it may be several hundred pages because it contains all flights for a particular day of the exercise or war. However, there may only be a couple of lines spread throughout the ATO that are of particular concern to the unit.

Historically, units have been faced with the tedious process of manually searching ATOs for information concerning the unit's taskings. The Air Force Command and Control Battlelab at Hurlburt Field, Fla. now has a solution.

The C2 Battlelab, working with Lt. Col. Randy Peterson of Hill Air Force Base, Utah, and OR Concepts Applied, sponsored the development of an integrated software package. The program is called OR Planning and Utility System, or OPUS 2.45.

OPUS 2.45 integrates Excel spreadsheet functionality with commercially developed mission planning software that will aid Air Force units in using and deciphering ATOs. Peterson had been using two separate pieces of computer software and was using it during exercises at Hill and Nellis AFB, Nev.

The program allows units to search for and extract only the information pertinent to them and then allows a two-dimensional visualization fly-out of the ATO's missions. All of this can be accomplished on a laptop or personal computer.

"It usually takes four to five people several hours, reading the ATO line by line to make sure all relevant information is extracted," said Maj. Mike Deaton, the battlelab's intelligence project manager. "Now, one person can accomplish the same thing in about half the time with more accuracy."

It also helps the squadrons plan their missions more efficiently.

"It condenses a mission planning cycle and allows the operator more time to actually plan the mission," said Lt. Col. Phillip Romanowicz, chief of the battlelab's initiative management division. "It also allows a unit to instantaneously extract any other collateral information in the order concerning their unit. The [16th Special Operations Wing] leadership now has a tool that will greatly enhance mission success by increasing situational awareness and identifying potential problems early."

The battlelab is always looking for new ideas to improve command and control capabilities of the U.S. Air Force. To learn more about the battlelab or to submit an idea, visit its Web site at www.c2b.hurlburt.af.mil.

Air Force announces Lightning Bolts '99

by Col. William W. Selah and Sharlene Begley
SAF/AQXA and ESC/BP

Capitalizing on the resounding success of the first round of Lightning Bolts, Darleen A. Druyun will unveil Lightning Bolts '99 to further strengthen and accelerate Air Force Acquisition and Sustainment of warfighter weapon systems in a speech to be broadcast via satellite at noon today.

Druyun, Principal Deputy Assistant Secretary of the Air Force for Acquisition and Management, has continued to set the pace and standard for acquisition and sustainment reform throughout the Air Force. At a ceremony with key Air Force and industry leaders, she will roll out these dynamic initiatives in a presentation that will include a satellite broadcast, a video and a panel discussion on the future goals of Air Force acquisition and sustainment.

These high-impact, high-visibility initiatives are designed for rapid and long-lasting improvements to our current acquisition and sustainment culture, as well as for strengthening our partnerships with industry. Lightning Bolts '99 will be managed on the fast-paced track of the successfully established Air Force Acquisition and Sustainment Reinvention Process.

The Reinvention Process was inaugurated by Druyun throughout the Air Force in May '98 during Acquisition Reform Week III. Acquisition Reform Reinvention teams are the primary element of the Reinvention Process and are designed to investigate deeply-rooted process problems that require greater customization of

the solution to an affected part of the Air Force community and are uniquely process-focused with a longer implementation timeline.

The other three elements of the Reinvention Process are the Acquisition Reform Leadership Council, providing oversight and guidance; AR Champions, designated individuals throughout the Air Force; and the AR Core Team, the engine and lifeblood of the Reinvention Process itself. Lightning Bolts '99 are on an accelerated timeline that will quickly unload cultural and regulatory baggage and free the Air Force to focus valuable time and resources on efficient performance.

Lightning Bolts '99 carry the momentum of previous Lightning Bolts and give a further boost to cultural change.

According to Lt. Gen. Gregory Martin, Principal Deputy Assistant Secretary (Acquisition), "I've been on both sides of the fence, the warfighter side and now the acquisition side, and I know the reforms we are putting in place with these Lightning Bolts are filling a critical need to continue to find the best ways of doing business. We do this not only to maximize the resources available to get weapon systems to the warfighter but also to be good stewards of the taxpayers' dollars."

The first round of Lightning Bolts issued by Druyun in 1995:

- q Reduced system program office size.
- q Revolutionized requests for proposals.
- q Gave contractors the opportunity to respond with proven solutions rooted in commercial experience.
- q Radically reduced data reporting requirements, freeing contractor time for design, test, and production of hardware and software.

q Made teamwork with contractors and within government acquisition channels the standard for day-to-day operations, and

q Prompted DoD to adopt the Lightning Bolt-initiated Single Acquisition Management Plan that completely overhauled documentation preparation for program milestone Decisions.

Continuing the process of acquisition and sustainment reform is crucial to the efficient delivery of effective weapon systems to the warfighters to meet national strategic objectives and keep the country safe. All who are part of the acquisition and sustainment community, whether in requirements definition, program management, financial management, contracting, test, engineering, sustainment, or industry partners are key to present and future success.

The '99 Lightning Bolts are:

- q LB 99-1 Acquisition Support Teams
- q LB 99-2 Superior Source Selections
- q LB 99-3 Market Analysis and Pricing Centers of Expertise
- q LB 99-4 Alternative Dispute Resolution
- q LB 99-5 Contracting Support to the Aerospace Expeditionary Forces
- q LB 99-6 Improved Payment Processes
- q LB 99-7 Product Support Partnerships

More detailed information on each of these initiatives is available on the Acquisition Development Office's home page at <http://esc.hanscom.af.mil/ie4/default.asp> or at the SAF/AQ web page dedicated to these new Lightning bolts http://www.safaq.hq.af.mil/acq_ref/bolts99/.

You may also contact Sharlene Begley in the Electronic Systems Center Acquisition Development Office at 3-4881 for information.

Computer Security KO’s Melissa

by Jan Beebe
ESC Public Affairs

The 66th Air Base Wing avoided an unwelcome visitor named Melissa March 26.

The Hanscom Response Center was notified of a suspicious e-mail message at 4 p.m. when an attentive inspector recognized the symptoms of the Melissa virus, according to Maj. Greta Espeaignnette, chief of Information Systems.

While computer systems were crashing throughout the world, the air base experienced minimal interruptions due to swift efforts.

Response Center personnel sent out an immediate warning to users, alleviating any further impact, said Espeaignnette. Concurrently, e-mail was stopped from going on or off the base.

Meanwhile, the Information Systems team jumped into operation.

The Information Assurance Office identified the root of the problem and isolated the malicious virus. The Firewall Administrator blocked the message from entering or leaving the base.

Then, mail administrators began manually cleaning the servers while

the engineers contacted Microsoft for a program it had written to quickly rid servers of the infected mail. Mail service was only impacted for a few minutes and a potentially disastrous problem was solved in a matter of hours.

Continued countermeasures were taken all weekend, including a warning as workers logged into their network accounts to delete the message, if received, without opening the attachment.

Dwight Ellison, Base Computer Security manager, explained that viruses like Melissa or Papa are especially deadly because they do not simply hamper individual users but disable entire networks. For that reason, they are known as denial of service viruses.

He emphasized that it is impossible to anticipate how a new computer virus will manifest itself, so anti-virus software has become critical. "It is vital to the integrity of the entire system," he warned, "that individuals take care to use the software created to guard against these viruses."

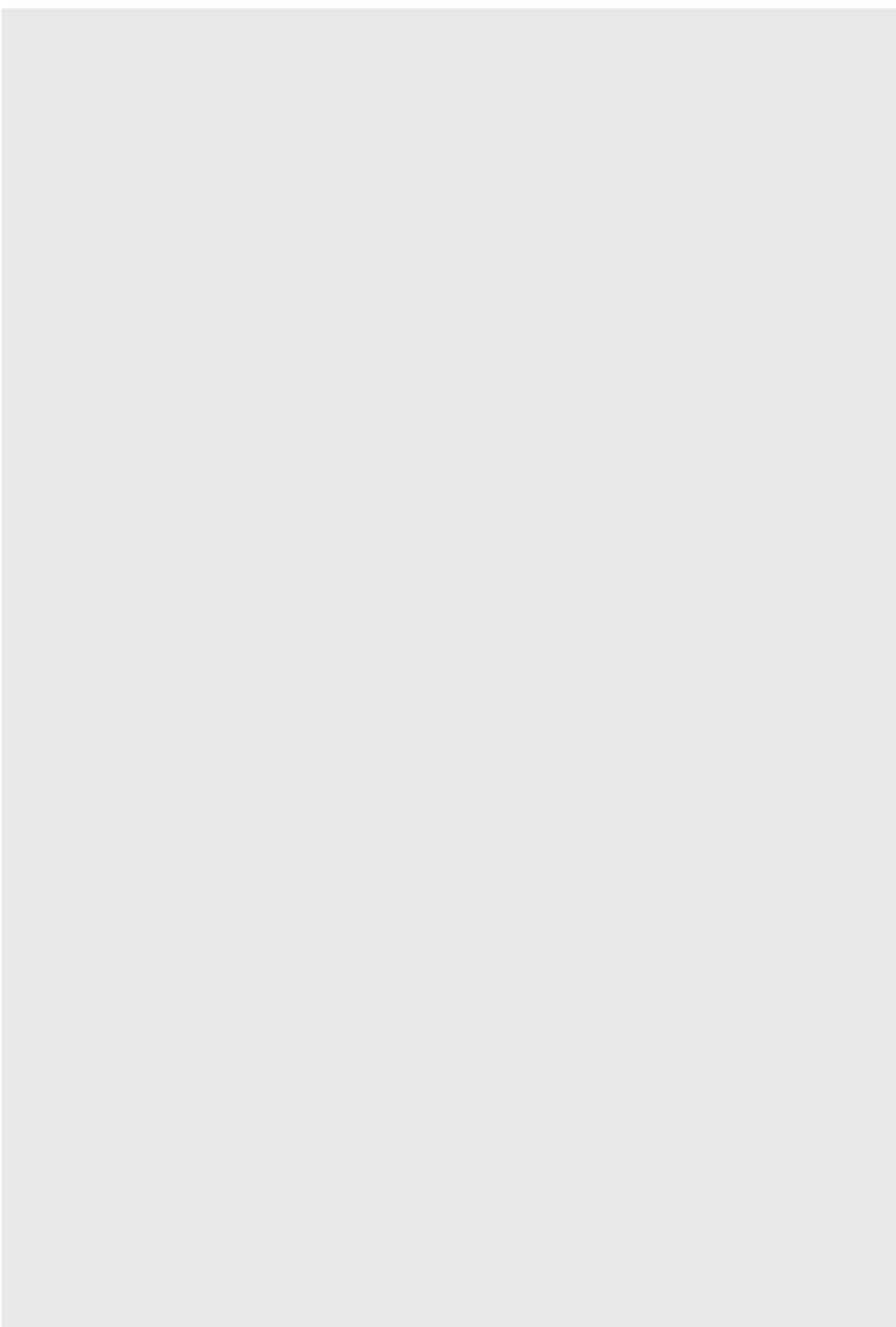
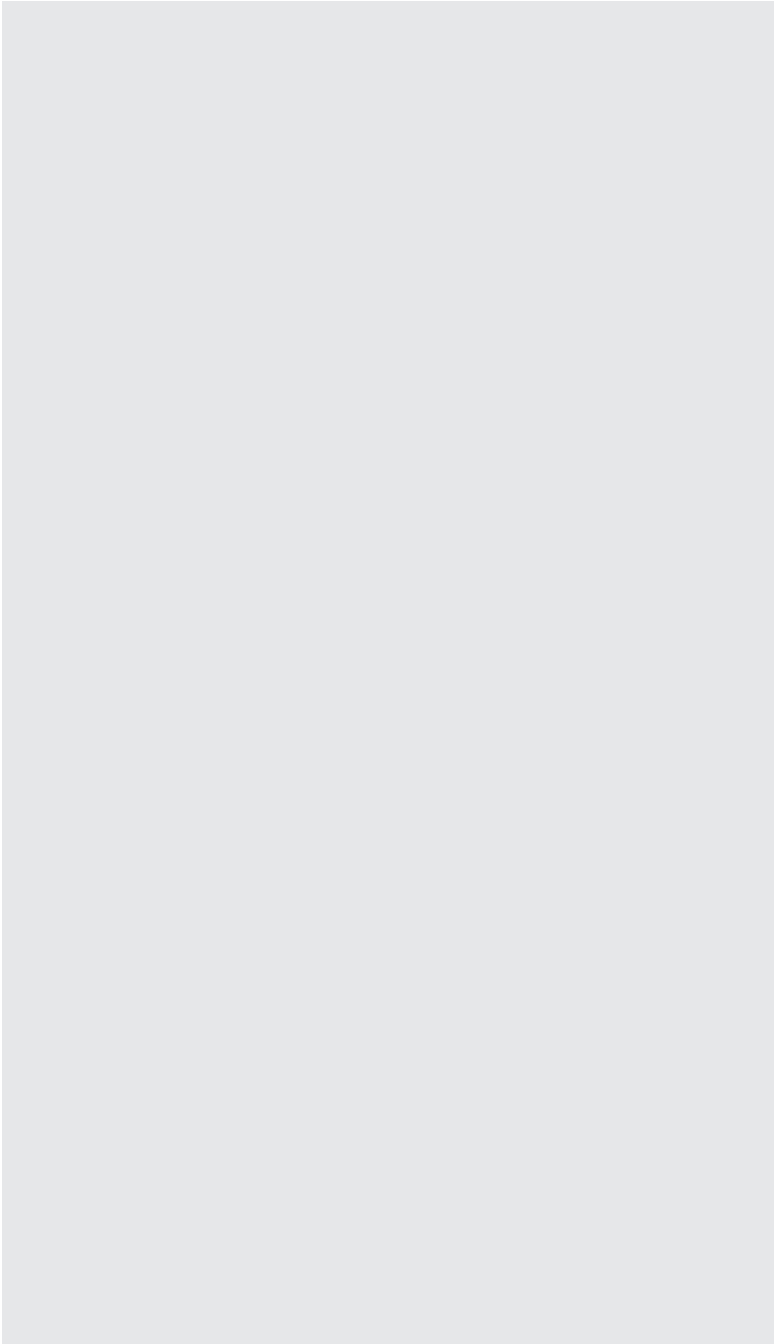
In other words: No unwelcome visitors please.

The Hanscom AFB Information Assurance Office provides the following directives to protect the network from any compromises:

- q Make sure you have the most current version of your anti-virus software, and scan your computer monthly. You will get a message from the Response Center whenever you need to update the software.
- To scan your drive:
 - q Go to START
 - q Go to PROGRAMS
 - q Go to McAfee or Norton

The two anti-virus programs have slightly different instructions but both are very clear. Click RUN NOW or SCAN NOW (depending on the software). *The local drive (usually the “C” drive) is the one to scan and will be the default drive. Do not scan other drives unless you are sure of what you are doing.* Set aside a date each month to run the scan on a regular basis.

- q If you are not connected to the network or are not sure how to implement a virus scan, call the Response Center at 3-4357 (3-HELP).
- q If a warning comes up on your screen that macros are in use, do not enable the macros. (Click “disable macros”)
- q If a screen comes up after you have disabled the macros, select “clean.” If this screen does not show a name for the virus, please call the Center (3-HELP) immediately.
- q Each unit has a SATE Briefing and a SATE manager to help with any problems.
- q When in doubt, call the Center.



Stewart (from page 1)

One of Dr. Stewart's main objectives will be to help commanders and headquarters directors inspire AFMC's workforce to achieve its command goals. "I see my job primarily as one of helping them to be successful," he said. "On the other hand, I'll use every opportunity and forum to communicate and reinforce the importance of the command goals, and find ways to reward our people as they succeed."

In terms of management style, Dr. Stewart believes in a flexible

approach. "As a manager, I think I adapt more to the situation," he said. "If the situation demands that I become more 'hands-on,' I'm not afraid to get involved. But I prefer to have 'hands-off,' to empower people, tell them what's expected, motivate and reward them."

The Executive Director's view of AFMC is framed within a business-oriented, technology-driven environment. "In AFMC, change is the norm—and we have to be comfortable with change to man-

age it effectively," he said. "I think it's really an attitude—the first thing you have to do is convince people that change means opportunities and challenges, rather than gloom and doom. "Our job, as senior leaders, is to set the vision, the goals, and measurable objectives to reach those goals," he explained. "I think that people are our most important resource, and we tend to forget that. I think we need to manage our people resources as vigorously as we manage our funding and other assets — to empower people after setting the course, and get them to buy into where we need to go."

Another workforce motivator: incentives and rewards, according to Dr. Stewart. "In addition to empowering people, including responsibility and accountability for achieving the objectives of the organization, we have to have a way to motivate and incentivize them,

by recognizing their accomplishments, in appropriate ways at appropriate times."

The greatest challenge facing tomorrow's AFMC, as seen by Dr. Stewart: equipping the Air Expeditionary Force (AEF) warfighter, in an environment of constrained resources, both dollars and people, and downsizing pressures. "We have a BRAC on the horizon—without a doubt, we'll continue to face those kinds of pressures," he said. "Another pressure we have to deal with in the next five to 10 years is competitive sourcing and privatization, and its impact on the morale of our workforce."

In terms of helping AFMC shape the future of the Air Force, Dr. Stewart focuses on the new. "We have to recognize that the Air Force is undergoing revolutionary change in the way it will fight in the future," he said. "The systems of the past are not optimized for

this new Expeditionary Air Force and AEF. We will have to continue to find ways to develop and acquire these capabilities, in spite of all the pressures.

One way Dr. Stewart sees AFMC meeting this challenge is through the quality, caliber and experience of its people. "I think we have to do what we've always done in the past: rely on the ingenuity and innovation of our people," he said. "I think this command has an astounding workforce—one that's been able to persist, in spite of all these pressures over the last decade, due in large part to its excellent leadership." Another huge challenge for AFMC today: military and civilian shortfalls in personnel. "We have shortfalls in the civilian area because we've been unable to recruit due to downsizing over the past decade—and that's resulted in changing demographics," he explained. "These shortages in AFMC's military and civilian workforces are aggravated by competition (for potential employees) with the private sector, at a time when we're enjoying a robust economy and lows in unemployment." There are certain tools that can help leaders manage AFMC's workforce more effectively, Dr. Stewart said. "But I think the tools we have to shape that workforce in some areas are inadequate—take the Voluntary Early Retirement Authority (VERA) and the Voluntary Separation Incentive Program (VSIP), for example," he remarked. "The rules of applying these tools are such that they can only be used for involuntary separations, not for force shaping."

Correct shaping of tomorrow's AFMC workforce is absolutely critical to Dr. Stewart's agenda. "We have to shape the workforce to make sure we have the right skill mix in the right areas in the future," he said. "We have a command-wide, Integrated Product Team (IPT), that is now looking at what that skill mix should be in the year 2005, versus where we are today, and how to get there from here."

"Once our IPT has defined where the workforce management tools are inadequate, we may need to opt for certain changes in policy," Dr. Stewart explained. "This may also require some legislative initiatives—Congressionally-mandated changes—to help us tackle some of these problems, both on the military and civilian side." As the Air Force becomes more of a CONUS-based force, according to Dr. Stewart, "our challenge is going to be to develop and acquire equipment suitable for an agile combat AEF force in the future," he said.

"We need to modify and sustain

— See Stewart (page 8)

Stewart (from page 7)

what we have and reduce the logistics footprint of our weapons and support systems, so the AEF can carry more of them into the fight.”

Such activities impact everything in AFMC, Dr. Stewart indicated. “From research and development, to acquisition and

sustainment of these systems, that’s an important role this command will play in shaping the AEF,” he said. “As far as space operations, I think there is more we can do in space, particularly as we move toward leveraging air and space.”

Dr. Stewart continued, “I believe that ‘aerospace’ is the right term to describe the Air Force of tomorrow—we can neither rely totally on air, or totally on space, but we have to rely on both in a complementary fashion. That’s the real challenge: making sure we don’t

lose sight of that, to make sure we integrate air and space to exploit both, to ensure we remain the dominant force in both arenas.”

Believing that jointness is “the wave of the future,” Dr. Stewart believes that the services actually work together on more collabora-

tive projects than given credit for. “I don’t think we do a good job of educating people outside or inside DoD about how much we rely on one another as services,” he said. “I think it’s important—as we continue to get pressures to downsize, and rely even more on other services—that each service preserve its core competencies, to look beyond that to areas where they can rely more on other services, to reduce their total cost of operations. This is key: to work jointly, leverage each others’ assets, and reduce the total cost of our operations to the taxpayer.”

There’s another dimension to jointness, according to Dr. Stewart. “We talk about jointness, but we need to think about this environment in terms of partnerships with other federal agencies, as well as partnerships with industry because they, too, have gone through significant downsizing. They can’t afford to retain many of the capabilities they once had, because the market is not there. There are many areas where the government and industry can partner together to reduce their individual costs, and thus reduce the totals costs to the taxpayer.”

“We (DoD) are the world’s best fighting forces, and the Air Force is the world’s best fighting air and space force,” Dr. Stewart said. “The reason is because of our core capabilities, and the fact is that we need to preserve that in the future. I look forward to being part of AFMC’s enduring, aerospace legacy.”

President (from page 1)

out the logistics for the President’s visit, spruce up the base and plan the security for his arrival and departure. The men and women of the 66th Air Base Wing accomplished much of that work.

“I was really impressed with how quickly everyone involved identified what needed to be done and set about doing it,” said Anzalone. “A lot of work goes on behind the scenes to make a presidential visit such as this successful. I want to congratulate everyone involved for a job well done. Our Civil Engineers, Security Forces, Communications, Transportation folks and Services really did a super job in a very short time.”

To report a fire,
stop a crime or
save a life,
dial 9-911
(377 numbers)
or dial 911
(274/275/271)

Calendar of Events

Upcoming and Weeklies

SCEA to meet

Society of Cost Estimating and Analysis New England Chapter meets May 4 at 11:30 a.m. in the Powder Keg Room at the Officers' Club. Elections for the chapter's board of directors will be held. Jan Ostrander and Peter Meisl of MCR Federal will give a presentation on Cost Modeling, touching on traditional methods of cost model development; cost modeling in the context of Acquisition Streamlining and the Parametric Cost Initiative; and data awareness. Everyone will go through the regular line for lunch. If you plan to attend, respond by May 3 to Doug Schwalm, phone 3-2781 or email schwalm@hanscom.af.mil.

Everyone is asked to arrive by 11:30 in order to be seated before the presentation which will begin promptly at noon.

Retirement Ceremony

Master Sgt. William P. Bassett and Master Sgt. Cynthia L. Tucker will be retiring from the Air Force after 24 and 20 years respectively. A ceremony will be held in the O'Neill Auditorium, Bldg 1612 at 1 p.m. April 30. For information call William Hunter at 3-8610.

Retirement Ceremony

On June 30, Lt. Col. Kenneth G. Mattern, Deputy Staff Judge Advocate, Electronic Systems Center, will retire after 20 years service.

Those wishing to send congratulatory letters or other expressions of best wishes may forward them to Staff Sgt. Kelly Apholz, DSN 478-4078; FAX 478-2504; or e-mail apholz@hanscom.af.mil.

Volunteer Excellence award

The Air Force Volunteer Excellence Award was established by the Air Force Chief of Staff to recognize the commitment of a few of our many superlative volunteers. This is awarded for outstanding, long-term volunteer community service, which benefits the community and reflects favorably upon the Air Force.

This year's nominees are: Greg Chaisson, Ruth Sobel, Daniel Goman, Jill Sullivan, Camella Cataldo, Rodney Ardit, and retired Capt. Arlene Love.

This award will be presented during a luncheon held May 6 at 11:30 a.m. in the Enlisted Club and tickets are \$11.95. For further information and to purchase tickets, please contact Volunteer Resource Program Manager Jacqueline Thomas at 3-4222.

Sign language volunteers

There are several hearing impaired employees at Hanscom who are in need of interpretive services. People who are familiar with sign language are being asked to volunteer to help these employees at meetings, conferences, and official functions.

Even a short amount of time can make a significant difference to the hearing impaired on the base. Experience with American sign language, signed English and finger spelling would be helpful, in that order of precedence. For information, call Laurie Cunningham at 3-4054 or Andrew Hodyke at 3-8473.

Family Services seeks coordinator

The Family Support Center is recruiting for the volunteer position of Family Services Volunteer Coordinator. Other vacancies include Welcoming committee and Loan Locker committee chairs. Family Services is the hub of activity for families and singles arriving and departing Hanscom.

The Volunteer Coordinator position is a six-month term requiring 10 to 20 hours per week. Free childcare is provided for all volunteers. The coordinator oversees seven volunteer programs, ensuring quality services are provided in the Loan Locker, STRIPES, Layette, Welcome Committee, Office, Playgroup and Brochures.

The coordinator also chairs monthly board meetings, organizes special events and provides two-way communication between 20 volunteers and the Family Support Center staff. Candidates should be well organized and have excellent people skills. Computer skills and prior Family Services experience are desirable, but we will train.

For information call Sandra Albano at 3-4222.

Volunteers needed

The Child Development Center staff is looking for volunteers to take care of the fish tank in the lobby. Children of all ages have enjoyed watching the freshwater fish in the tank, but many of the center's volunteers are unavailable to care for the tank due to transfers.

If interested in feeding the fish, helping clean out the tank or changing the water, contact the Parent Advisory Board chairperson, Jim Reinold at 981-0791, or the Child Development Center staff at 3-7166.

Volunteers needed

Put your expertise to work and make a difference in someone's life. You might even develop new skills. Either way, you'll certainly improve your community and make new friends. And if that's not enough, we'll help you help us by offering free child care and flexible hours - all this by volunteering at Family Services. "Worker-bee" and leadership positions are available in the areas of office, lending locker, Attic, brochures, welcoming, STRIPES, layette and special projects. If you enjoy a challenge and want to be part of a winning team, call Jacqi Thomas at 3-4222.

Housing office closure

The Family Housing office will be closed every Tuesday at 2:30 p.m. for staff meeting and training. Emergency service can be handled by calling 3-4590.

For information call Kim Kintzel, housing manager, at 3-3387.

Civil Engineering Environmental Flight

Household hazardous waste turn-in is from 8 to 9 a.m. every Tuesday. This turn-in is available for both on-base residents and base organizations.

For information contact Robert Spelfogel at 3-8207.

Patriot Dining Facility

The weekday hours of the facility are as follows:
Breakfast — 6 to 8 a.m.
Lunch — 11 a.m. to 1 p.m.

Dinner — 4 to 6 p.m.
Weekend and holiday hours:
Brunch — 7 a.m. to 1 p.m.
Supper — 4 to 6 p.m.

Friday
Lunch: braised beef cubes, baked fish*
Dinner: sloppy joes, turkey and broccoli casserole*

Saturday
Brunch: chili mac, herbed baked chicken*
Supper: bbq meatballs, baked turkey & noodles

Sunday
Brunch: spaghetti with meat sauce, chicken stir-fry*
Supper: chicken patty, shrimp egg rolls

Monday
Lunch: knockwurst with sauerkraut, roast turkey*

Tuesday
Lunch: beef stew, pasta with clam sauce*
Dinner: mock fillet, baked chicken breast*

Wednesday
Lunch: beef lasagna, chicken cacciatore
Dinner: vegetable tetrazzini, grilled ham steak*

Thursday
Lunch: bbq beef cubes, chicken stir-fry*
Dinner: baked Italian sausage, honey glazed Cornish hen

Items listed with an "*" are "Check It Out" healthy items. For information on the Patriot Dining Facility or the menu, contact Master Sgt. Harold Warnett at 3-2189. NOTE: Menu items are subject to change.

Hanscom School Menu

Monday	Tuesday	Thursday	Friday
Grilled cheese sandwich, potato chips, corn on the cob, fruit cup	Baked chicken nuggets, cat-sup, rice, veggie sticks with dip, fruit	N a c h o s supreme, tortilla chips with beef, cheese sauce, salsa, fruit, cookie	Roast turkey, gravy, dinner roll, steamy m a s h e d potatoes, green beans, fruit

Colonial



Theater

Friday 7:30 p.m. -- 8mm - Tom Welles is a surveillance specialist, what used to be known as a private eye. His search for the truth behind an 8mm film turns his life upside down sending him down a sordid and terrifying path into society's darkest corners. **R** (strong perverse sexuality, violence, language) **126 min** Starring: **Nicolas Cage, Joaquin Phoenix**

Saturday 7:30 p.m. -- CIVIL ACTION - A small time personal injury lawyer finds greed entangling him in a case that could destroy him and his law firm. The straightforward lawsuit reveals deceit and corruption. **PG-13** (some strong language) **118 min** Starring: **John Travolta, Robert Duvall**



photo courtesy of movieweb.com

Sunday 7:30 p.m. -- THE CORRUPTOR - Nick Chen is one of NYPD's most decorated officers. The first Chinese born immigrant on the force. His new partner, Danny Wallace learns first hand how power and influence have compromised his superiors. **R** (strong violence, language and sexuality) **111 min** Starring: **Mark Wahlberg, Chow Yun-Fat**

Admission is \$3 for adults and \$1.50 for children. Schedule is subject to change without notice. Call 3-7940 for movie information.

Happenings

Fitness enhancement

❑ **Healthy living class:** "Take Care of Yourself" will be held at the HAWC Tuesday from 5 to 6 p.m. Learn to become a better health care consumer and learn how to use the "Take Care of Yourself" book. Call 3-6560 to register.

❑ Introductory training for **unit fitness program managers** and **fitness assessment monitors** for the cycle ergometry program will be held at the HAWC on Wednesday from 8 a.m. to 4 p.m. Call 3-6560 to register.

❑ **Workplace stress class** will be held as a two-part class at the HAWC on Thursday and April 30 from 11:30 a.m. to 12:30 p.m. This class is designed to focus on understanding the topic of stress, the effects of stress on your blood pressure, how to mentally manage stress and become familiar with stress-relieving exercises.

❑ **Starting and maintaining an exercise program** will be held at the HAWC April 30 from 9 to 11 p.m. Exercise can sometimes appear difficult and time-consuming. This class looks at the three essential parts of fitness: cardiovascular health, flexibility, and strength. Call 3-6560 to register.

Parenting

❑ **Successful stepfamilies part II** will be held at the Family Support Center Monday from 11:30 a.m. to 12:30 p.m. This intensive four-part workshop examines the intricacies of blending two families into one, including dealing with ex-spouses, handling step-sibling rivalry, recognizing danger signals when children are not coping well with the adjustment, blending discipline styles in the new marriage, effective communication with all members of the family and much more. It is presented by Stepfamily Associates of Brookline.

❑ **Raising sons** will be held at the Family Support Center on Monday from 5:30 to 7 p.m. Presented by Jewish Family and Children's Service, this workshop introduces mothers and fathers to the joys, challenges and special issues of raising a son in today's society.

❑ **Stress and your child** helping kids cope with the pressures of life will be held at the Family Support Center Tuesday and Wednesday from 11:30 a.m. to 1 p.m. Kathleen Reardon, a licensed independent clinical social worker and a leader in the field of child counseling, will return with her very popular seminar on helping children deal with stress. Reardon will discuss with parents the causes, symptoms and danger signs of childhood stress and effective strategies parents may use to mitigate the stressors.

Work and life

❑ **Lieutenants' basic financial briefing** will be held at the Family Support Center Tuesday from 8:30 to 10:30 a.m. Topics will include military pay and allowances, rent, utilities, savings, managing credit, and investment basics.

❑ **First termers' financial briefing for junior enlisted personnel** will be held at the Family Support Center Wednesday from 8:30 to 10:30 a.m. Topics will include rent, utilities, military pay and allowances, savings, investment basics, credit cards and checkbook management.

❑ **Veteran Affairs disability claims review** will be held at the Family Support Center Wednesday from 10 a.m. to 1 p.m. A representative from AMVETS, a veterans' service organization, will assist you in processing your disability claim and answer questions. Call 3-4222 for an appointment.

❑ An **Investment information club** will be held at the Family Support Center Thursday from 12 to 1 p.m. Learn how to evaluate companies, choose the best sources of stock information and diversify your portfolio by participating in open dialogue with other serious investors. Bring lunch.

❑ **Newcomers' "T" adventure** will be held at the Family Support Center April 30 from 8 a.m. to 3:30 p.m. Newcomers are invited to this informational seminar to find out what is going on at Hanscom and in Boston. The class will ride into Boston using the "T." All that is needed is an adventurous spirit and \$4 for bus and subway fares. You can bring a lunch or purchase lunch downtown. This program is part of the community orientation for inprocessing; newly arrived service members are not required to take leave to attend.

❑ **Transition and relocation help for DoD civilians** is available Monday through Friday, 7:30 a.m. to 4:30 p.m. at the Family Support Center. Are you affected by downsizing, outsourcing or just thinking about changing jobs? The DoD Civilian Transition and Relocation Program offers help with setting job goals, locating job openings, completing resumes and evaluating relocation options. For information or an appointment, call Terry (employment) or Julie (relocation) at 3-4222.

Hanscom Schools

☞ Spring cleaning? Let us help you clean out your closets and basements. If you have any items you would like to donate to the **Hanscom Middle School yard sale benefiting the 8th grade graduating class**, drop them off at the school cafeteria.

Donations will be accepted Monday to Wednesday from 7:30 to 8:30 a.m., Wednesday from noon to 2 p.m. and Thursday from 5 to 8 p.m. Large items are to be dropped off the morning of the sale.

The yard sale will be held May 1 from 8 a.m. to 1 p.m. If you have any questions call 274-0426.

Education Center, Bldg. 1728, 3-2021

☞ The next administration of the English Composition with Essay CLEP Exam is May 27. Individuals interested in taking the exam must register by Thursday. All testing sessions begin at 8 a.m., student reporting time is 7:45 a.m. Register for exams through Education Services, 3-3120.

Thrift Shop, 274-8079

☞ The Minuteman Thrift Shop is now accepting

spring clothing for consignment. Consignment hours are 10 a.m. to 1 p.m. on Thursday, Friday and the first Saturday of each month. The shop will reopen with normal operating hours on Wednesday.

For information contact the Thrift Shop managers at 274-8079.

Air Force Sergeants Association

☞ The Air Force Sergeants Association holds its monthly meeting the last Thursday of every month at 12:30 p.m. in the Enlisted Club. The meeting is a working lunch and is open to all ranks.

For information, call 3-3748 or 271-5818.

Patriot Enlisted Association

☞ The association is an open forum for all technical sergeants and below to discuss issues as peers.

The group builds teamwork to make a difference in the community, and serves as a voice to the ESC command.

Religious Activities

Chapel, Bldg. 1603, 3-3538

❑ **Catholic masses:** Saturdays at 5 p.m., Sundays at 7:30 and 11 a.m. and weekdays at 12:05 p.m.

❑ **Protestant worship:** general Protestant Service — Sundays at 9 a.m.; Gospel Service — Sundays at 12:30 p.m.

❑ **Jewish services:** the first and third Friday of the month from 11:30 a.m. to 12:30 p.m.

❑ **Eastern Orthodox:** for information contact Tech. Sgt. James M. Boubonis at 274-8714.

❑ **For information** on chapel services, call 3-3538 or 3-3539.

Chapel Events

Holocaust Survivor to speak at Chapel

Ina Wincur, an 80-year-old Holocaust survivor, will speak at Tuesday from 6:30 to 7:30 p.m. in the chapel annex. The combined Protestant and Catholic Women of the Chapel and the Jewish community on base are hosting this special evening. The one-hour evening will include the message by this remarkable Jewish woman, refreshments and a warm evening of visiting. Everyone is invited to hear this moving story. Contact Sandra Whitley at 274-0339 or Chaplain (Maj.) Gary Smith at 3-3538 if you have any questions.

Upcoming women's retreat

All DoD military and civilian women are invited to the 15th Annual Women's Spiritual Retreat in Arlington Va. at the Crystal City Hyatt Regency Hotel June 3 to 5.

An inspiring time has been designed specifically for women from across the United States and abroad who desire to experience the power of God.

All interested women, please contact Protestant Women of the Chapel points of contact: Loreen Lisle at 274-0815 or Sandra Whitley at 274-0339.

Gospel Music Workshop

Everyone is invited to a community gospel music workshop to be held at the chapel starting Monday and going until April 30 beginning each evening at 7 p.m.

The Tuesday evening workshop will begin at 7:30 p.m. because of the Holocaust Survivor presentation featured above.

There will be two special Children sessions on Wednesday and Thursday at 7 p.m. The guest conductor will be the Rev. Dr. Clarence N. Agard, Jr. of San Diego, California. The workshop will conclude with a community wide concert at the chapel on May 1 at 7 p.m.

Protestant parish council officers

Congratulations to next year's Protestant Parish Council officers: Col. Ken Whitley — President, Master Sgt. Dale Marshall — Vice-President, Capt. Raegan Echols — secretary, Maj. Gail Fisher — comptroller. This group of Chapel leaders will work with the Senior Protestant Chaplain to determine the direction and nature of the Protestant chapel program.

People's Corner

66th Air Base Wing Command Post

Congratulations to **Staff Sgt. David Smith** and his wife **Shannon Smith** on the birth of their son.

Happy birthday to **Airman James Jarvis**.

66th Medical Group(SG)

Congratulations to **Capt. Kathleen Lindstrom** and her husband **Paul** for the birth of their daughter **Casey Elizabeth**. Con-

gratulations to **Senior Airman Naomi Bullock** and her husband **Reggie** for the birth of their son **Reginald Isaiah**.

Farewell to **Staff Sgt. Michael Griffin** after 20 years of dedicated service, you will be greatly missed by all.

Communications and Information Division (66SPTG/SC)

Happy birthday to **2nd Lt. Mike**

Wagner, Master Sgt. Craig Brown, Tech. Sgt. Frank Dannels, Tech. Sgt. Diane Ray, Tech. Sgt. Alan Sady, Senior Airman Tom Murphy, Airman Josephine Lagrimas and Terry Myers.

Best wishes to **Master Sgt. William Basset and Master Sgt. Cynthia Tucker** on their retirement April 30.

Congratulations to **Airman 1st Class Karen Helbing** on her promotion.

Moving tips ease summertime PCS orders

by **Rebecca A. Michaud**
Customer Service Division

The summer shipping season is upon us, a time when over 60 percent of all military and civilian moves are scheduled. It's not too early to start planning your move.

Of utmost importance is contacting the Personal Property Processing Office upon receipt of PCS orders.

Plan to be flexible when selecting your pickup date. Never schedule your pickup date on the closing date of your residence or on the day you must vacate an apartment, terminate a lease or the day a cleaning crew is to start cleaning your Government quarters. Scheduling the pickup date on these days leaves no room to adjust to unforeseen problems.

Traditionally Friday's have proven to be the busiest day to move during the week. Members moving on Friday's should plan to be at their residence beyond the standard finishing time of 5 p.m.

Also, limited agent capability in the summer means that not everyone can move on the last day of the month. The moving industry has suggested that when possible a two-day pickup be scheduled to provide some flexibility in the event something goes wrong. Try to do your move in the middle of the month when there are fewer people trying to move.

When you start the scheduling process, personal property counselors will ask for primary and alternate packing and pickup dates. Despite the best planning, things can go awry on the day of the move when stress levels are high. Members can minimize stress by giving the pack-out and loading their full attention.

Make sure you give the counselors good contact phone numbers at your origin residence, in-transit and at your final

destination. Use your new duty section or sponsor's phone number for your final destination if you don't have a residence yet.

When you get where you are going, call the Transportation Office at your destination to let them know that you've arrived and where you can be reached when your household goods arrive. One of the major reasons shipments arriving at destination go into storage and are delayed is the lack of a valid point of contact.

Don't place all your trust in the driver's forecast of when he can deliver your household goods. Many times after leaving your residence, dispatchers will change the driver's schedule. The key to a door-to-door move is good planning and proper coordination between the member, origin and destination transportation offices, and the carrier industry.

Changing schedules also means that an over-the-road driver may not be at your residence on pickup day. Local agents are often called upon during the peak-shipping season to load out shipments from residences. No one can guarantee that an over-the-road driver will be at your residence for pickup.

Start thinking about what you can take to where you're going, especially if it's overseas. Stay within your weight entitlement. This can be easier to do if you dispose of items that you no longer need before you move. Clean out what you don't need – have a garage sale, throw out old stacks of magazines and phone books, and donate clothing and other items to charity. Excess weight in your shipment means excess cost to you. Charges for excess weight can range from several hundred to several thousand dollars.

Notification of an overweight shipment can take several months after your move has been completed, meaning you

might not get a bill for quite a while.

Record items in your home by preparing an inventory of highly valued items. Use a camera or make a video of your home contents. These will really help down the road should there be a need to justify a claim. To protect against the possibility of such loss or damage, you must decide whether to purchase additional protection either from the government or through a private insurance carrier. You should make this decision known during the counseling session.

The office personnel will do everything possible to make sure your move goes well. You can help by knowing your entitlements and responsibilities and keeping them informed of any problems you may encounter on packing or moving day. One way to be fully informed is to read the "It's your move" pamphlet. It is available along with other information on moving at <http://www.hanscom.af.mil/JPPSO>.

The quality assurance branch phone number is 3-7624. After duty hours call their pager at (617) 671-6478, wait for three beeps, dial your area code and number, then hang up. The standby person will return your call.

Call one of our Processing Offices listed below for your appointment.

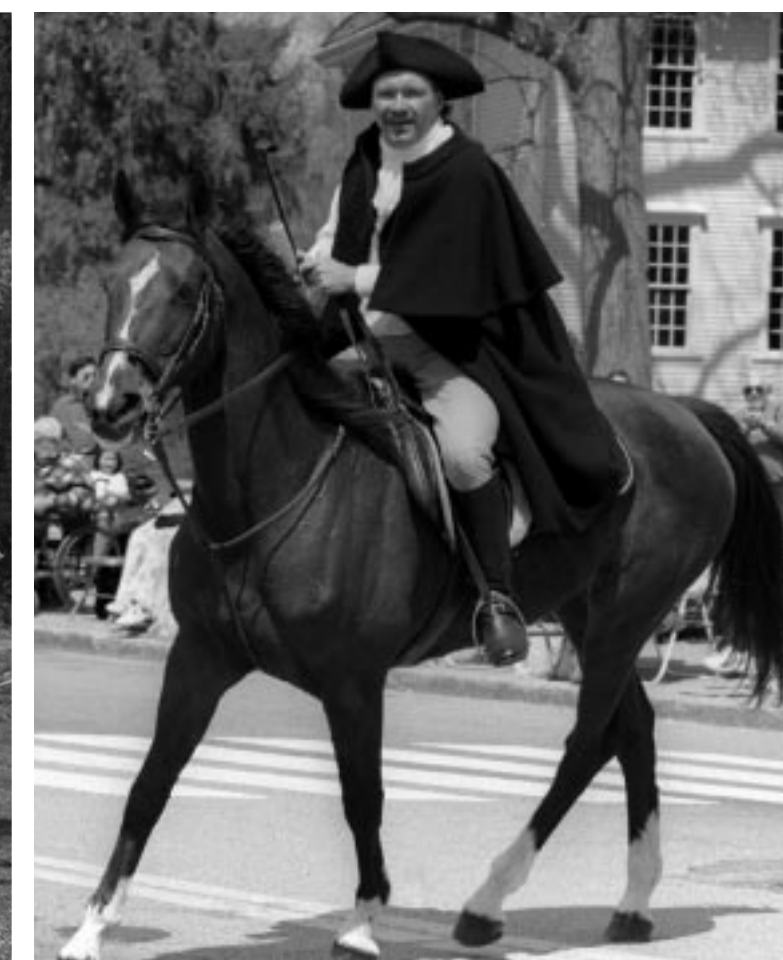
- ☐ Hanscom, 3-5330
- ☐ Portsmouth Shipyard, N.H., (207) 438-2808
- ☐ Rome, N.Y., (315) 330-4469
- ☐ NAS Brunswick, Maine, (207) 921-2247
- ☐ Winter Harbor, Maine, (207) 963-5534 ext. 213
- ☐ Cutler, Maine, (207) 259-8223
- ☐ USCG Integrated Support Command, (617) 223-3449
- ☐ Coast Guard Cape Cod, (978) 968-6313

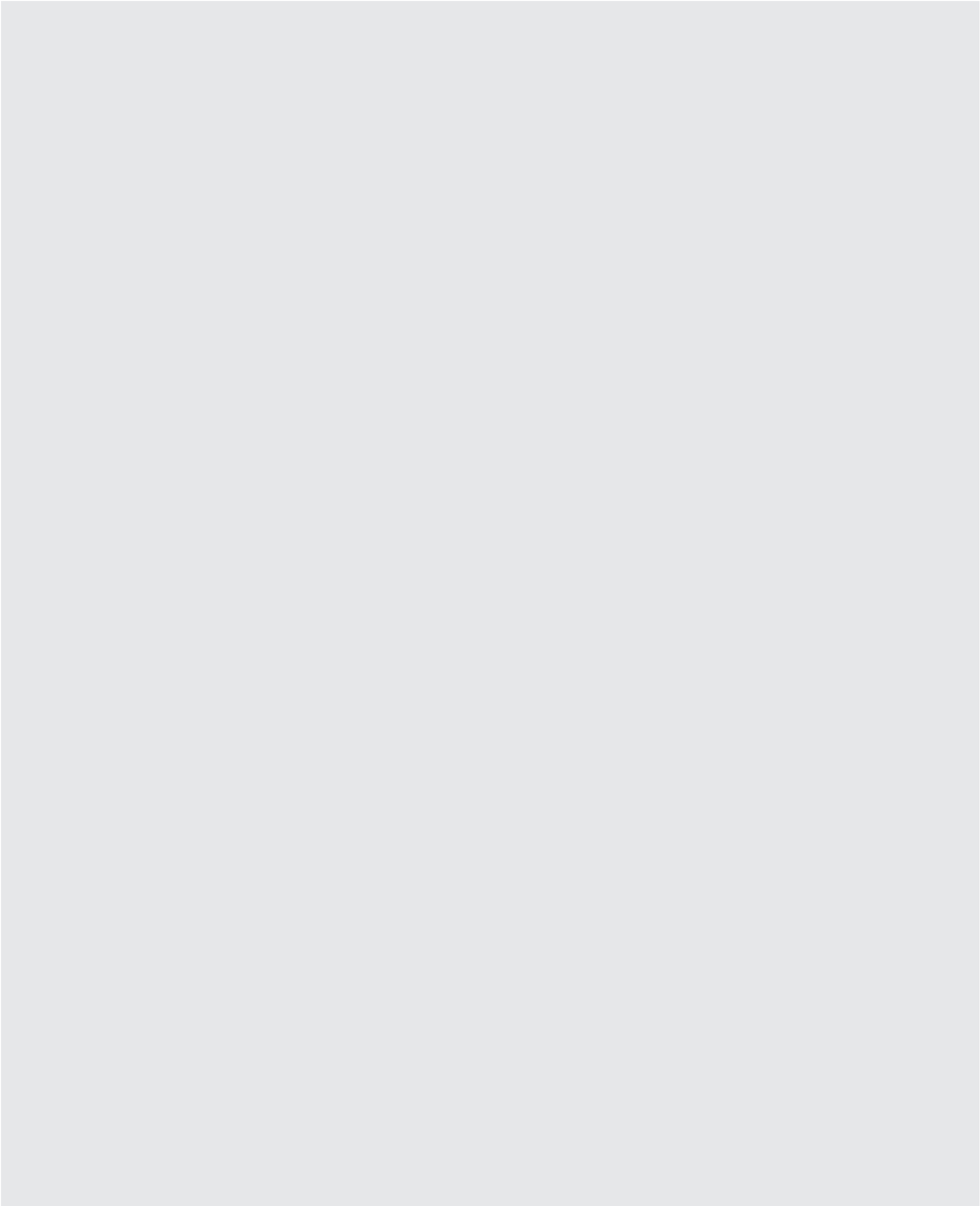
Pageantry and parades highlight historical Patriots Day



Local communities reenacted the beginning of the Revolutionary War April 19 in a number of Patriots Day activities, including Paul Revere's ride (below). Redcoats marched on Lexington Green in the early morning hours during a reenactment of the "Shot heard 'round the world." They were met by musket volleys fired by local Minute Men (below, center). Later the Redcoats marched on Lexington again, this time as part of that town's Patriots Day Parade (photo at left). The pageantry and fun wasn't just for adults, as many local children got into the spirit of the day by dressing in colonial attire (below).

Photos by Linda LaBonte Britt





Spotlights

A supplement to the Hansconian

Editorial content is edited, prepared and provided by the 66th Services Squadron at Hanscom. All photos are Air Force photos unless otherwise indicated. Any questions about this supplement may be addressed to Joan Barnhart at 3-9681.



What's Happening in Services

Outdoor Recreation Bldg. 1531, 3-5316

- ❑ Remember to use Outdoor Recreation for your UPS shipping needs.
- ❑ A **hunter education course**, co-sponsored with the Massachusetts Environmental Police will be offered on Saturdays in May. This course is free to all those interested.
- ❑ Outdoor Recreation is holding an **open house** May 19. View our selection of camping equipment and more.
- ❑ Need a great place for your squadron or family cookout? Then stop by and reserve either Castle Park, Memorial Park or the FamCamp picnic areas. A \$25 deposit is required.
- ❑ 1999 Massachusetts hunting, fishing and sporting licenses are now available. The hunting and fishing combination is \$29 and a full sporting license is \$46.50.

Base Library Bldg. 1530, 3-2177

- ❑ **Story time** for children takes place every Tuesday from 10:15 to 11 a.m. Children ages three to five are invited to join us for stories and craft activities.
- ❑ Library hours are as follows: Monday 9 a.m. to 5 p.m.; Tuesday through Thursday, 9 a.m. to 8 p.m.; Friday and Saturday, from 10 a.m. to 5 p.m. and closed on Sundays and holidays.

Fitness and Sports Bldg. 1548, 3-3639

- ❑ The Fitness and Sports Center offers 23 aerobic classes each week. Stop by or call for schedule and details of class levels and times.
- ❑ **Free individual fitness assessments** are available at the center. Call the customer service department at 3-3639 for an appointment. Days and times are Tuesdays and Thursdays at 8 a.m., 3 p.m. and 5:30 p.m. We will determine your fitness condition and develop a workout program to meet your goals. Assessments are based on the Cooper Institute for Aerobic Research.
- ❑ **Tenth annual Battle Road run** will be held on May 15. Volunteers are needed to conduct this historic 10km run or walk event. Please call Jerry Turnbow at 3-7150 if you are interested in helping.
- ❑ Registrations are being accepted for the men's and women's varsity softball teams. This is open to active duty military only.
- ❑ Men's spring soccer will be starting soon. For information call Greg at 3-9123 or Ken at 271-5913.
- ❑ Free Martial Arts classes are held on Monday and Wednesday from 7 to 8:30 p.m. and Saturday from 11 a.m. to 1 p.m.

Child Development Bldg. 1994, 3-7166

- ❑ **Hourly care** is available for children six weeks to age five. Call one week in advance for reservations. Space is limited and available on a first come, first served basis. Hours are 7 a.m. to 5:30 p.m.

- ❑ **Caregiver positions** are available. For more information call the Human Resource office at 3-8741.
- ❑ We have openings in part-day preschool as well as three and four year old full day care.

Family Child Care Bldg. 1994, 3-1280

- ❑ Do you love working with children? Do you want to be your own boss and set your own hours? Then give the Family Child Care office a call and learn more about becoming a family child care provider.

Hanscom Lanes Bldg. 1531, 3-2237

- ❑ Hanscom Lanes are smoke free five days a week: Sunday, Monday, Wednesday, Friday and Saturday, all day.
- ❑ **Bowling bingo** runs daily from 11 a.m. to 10 p.m. Win up to \$1,000. Only \$1 per chance.
- ❑ **Family bowling** is every Saturday. Choose from 3 to 5 p.m. or 5:15 to 7:15 p.m. Cost is \$7 per lane for 2 hours of bowling.
- ❑ **Glow bowling** is May 1, 15, and 29. Make it a fun night for the whole family beginning at 7:30 p.m. and don't forget to bring a friend.
- ❑ **King and Queen of the hill tournament**, tomorrow and May 8. The "King of Kings" Tournament is May 22. This is a handicap tournament. Start time is 7:30 p.m. Call for registration and more information.

Swimming Pool Bldg. 1550, 3-2455

- ❑ Pool hours are Monday through Friday 11 a.m. to 2 p.m. (adult laps) and 4 to 7 p.m. and Saturdays from noon to 6 p.m. The pool is closed on Sundays and holidays.
- ❑ The pool will close on May 1 to prepare for the summer season.

Patriot Dining Facility Bldg. 1515, 3-2189

- ❑ The Hanscom menu planning board will meet Monday at 2 p.m. at the Patriot Dining Facility. All members are highly encouraged to attend.

Veterinary Clinic Bldg. 1219, 3-3266

- ❑ Local kennels require the following for pet boarding: current rabies and distemper vaccinations, current kennel cough vaccine and intranasal injection, and a copy of shot records.

Fourth Cliff 1-800-468-9547

Fourth Cliff recreation area open house will held Sunday, May 23 from 10 a.m. to 4 p.m. Tour our facilities and see what we have to offer. Refreshments will be available.



Home Alone Training offered to children May 6 and 25

In order for youths ages 10 through 11 to stay home alone, they must complete the "Home Alone" training.

Home Alone training was developed to help parents determine when their children are ready to be on their own. This training teaches parents and children about family communications, safety in the home and neighborhood

decision making and problem solving.

Hanscom has established a policy

addressing ages and circumstances under which children may be left unattended.

Ashley LaFleur said "I learned alot and I had a lot of fun." Chris Griffin enjoyed the role playing sessions and said "I loved everything." The class will be held again on May 6 and 25 at the Family Support Center from 6 to 8 p.m.

Call the Youth Center at 3-3739 for class reservation, class dates and more information. Classes are scheduled twice a month now through September.



Bring a friend to
"Glow Bowl"
at Hanscom Lanes
May 1, 15 and 29

Swing into Spring at the Patriot Golf Course

Hanscom's Patriot Golf Course, located on the grounds of the Bedford VA Hospital, is in full operation. It is operated by the 66th Services Squadron and offers a challenging nine-hole layout. Hours are 6:30 a.m. to 7 p.m. every day. If you haven't purchased your membership, come on by and the staff will be happy to assist you.

The facility includes a full service Golf Shop, snack bar, driving range and practice putting and chipping green.

Golf lessons are also available.

If you pay your green fees in advance for the year, you are entitled to a reduced rate and

free golf at most Air Force golf courses in the world while on official TDY status.

The golfing year for annual green fees is Jan. 1 through Dec. 31.

This year's league schedule is: **Upper Seventies**, Mondays from 1 to 2 p.m.; **VA Recreation**, Tuesdays from 10 to 10:30 a.m. and **Hanscom**, Wednesdays from noon to 2 p.m.; and the **BEA league** is scheduled on Thursdays from 3:30 to 5 p.m. BEA league play begins Thursday and all others begin the week of May 3.

Organizational tournaments are typically held on Thursdays and Fridays. Call for times.

For information call 781-687-2396.



Club Happenings

- ❑ Tuesday night dinner, 5 to 7 p.m. at the Enlisted Club; \$9 for adult members. A children's menu is available for \$4.50. Surcharge applies.
- ❑ Wednesday night buffet is 5 to 7 p.m. at the Officers' Club; \$6.95 for adult members, \$3.95 for kids. Surcharge applies.
- ❑ Thursday lunch buffet at the Enlisted Club. 11:15 a.m. to 1 p.m. \$5.50 per person, surcharge applies.
- ❑ Everyone is invited to enjoy the Tuskegee Airmen room at the Enlisted Club. As a reminder, this is a designated non-smoking area.
- ❑ Steak night is every Thursday from 5:30 to 8:30 p.m. at the O'Club.
- ❑ Club catering services are available for that special party or function. Call Karen Cardoos at 3-9694 for more information.
- ❑ Sunday "champagne brunch", at the Officers' Club Sunday from 10:30 a.m. to 1:30 p.m. Open to all base personnel. Adults - \$9.95, children ages 6 to 12 - \$5, and kids five and under are free.
- ❑ Come and enjoy a great lunch of steak, baked potato or fries, salad, vegetable and more for only \$6 (members only please) every Thursday during lunch at the Officers' Club. Regular price is \$12.50 for all non-members regardless of eligibility.
- ❑ First Friday is May 4 at both the Officers' and Patriot Enlisted Clubs. Check out the food, fun and music from 4:30 to 6:30 p.m.



UNITED STATES AIR FORCE
CLUBS

Girl's Softball registrations are now being accepted at the Youth Center through May 14. All girls ages 9 to 18 are eligible to participate. Bring a copy of your physical exam when registering. The registration fee is \$65. For information, call Scott Craver at 3-3308.



Car wash closed for painting

In our never ending effort to improve our services and facilities for our customers, the base car wash will be closed through Sunday.

The interior and exterior is receiving a new coat of paint. We apologize for any inconvenience this may cause, but look for us to reopen on or about Monday.

Come one
come all
to
Steak Night
at the
Patriot
Enlisted Club
every Tuesday
from 5 - 7 p.m.



Everyone welcome
adults \$8
kids \$4.50
surcharge applies



Tickets and Tours Bldg. 1531, 3-3262

Tickets, tours and more:

- ❑ **"Titanic"**, June 13 and 20 at 2 p.m., at the Wang Center, \$66 per ticket.
- ❑ **"Tommy"**, Sunday at the Colonial, 2 p.m. \$67 each.
- ❑ **"The Gin Game"** at the Wilbur Theater in May.
- ❑ **"Lord of the Dance"**, June 5 at the Wang Center, \$65 per ticket.
- ❑ **Chicago**, May 9 and 23, at 2 p.m. at the Shubert Theater, \$66.
- ❑ Tour **Washington D.C.** May 20 to 23, \$352 per person double occupancy.
- ❑ **Nova Scotia**, June 12 to 19.
- ❑ **Salem, Gloucester and Rockport**, August 11, \$50 each.
- ❑ Watch for on sale announcement of tickets for **Jekyll and Hyde** on Oct. 3.
- ❑ We have movie passes for Showcase Cinema, General Cinema and Sony Theaters, only \$5.50 each. Check out our gift items, travel books, entertainment discount books and postcards.

1999 Poster Art Contest offered to Children of Military Families

The Armed Services YMCA of Springfield, Va., announced the 1999 Poster Art Contest for Children of Military Families Feb. 7. Ten elementary school-age children, two from each of the military branches, will receive Savings Bonds and have their winning art published on the Internet.

In addition, one of the five drawings will be featured on the 1999 Military Family Week poster, which will be displayed on all military installations.

Five \$500 U. S. Savings Bonds and five \$100 Savings Bonds will be awarded to winning children. Runners up will also receive prizes.

The art contest is now underway and will continue until July 16. Children, teachers, librarians, children program managers, and parents are encouraged to take advantage of the extended contest period.

"The contest is designed to help draw attention to the importance of the family and help children to

know that they are appreciated," said retired Navy Rear Admiral Frank Gallo, Armed Services YMCA national executive director.

The contest is open to elementary school age children of all military families (Kindergarten through sixth grade) including Reserve and Guard components.

This year's theme is "my military family." Each entry must include cover information with the name, age, grade level and address of the participating child along with information about the parents including full name, military unit, and a telephone number.

Families on PCS orders should include "receiving command" information to ensure that the winning child can be notified. More than one entry per child is permitted. Poster design submissions should be 8 1/2 x 11 inch white, unlined paper. All drawings should be in color.

For deadline information and more details call the Library at 3-2177.

Leisure Travel Company

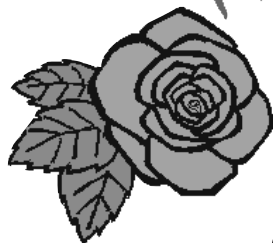
Call **The Travel Company** at **274-6050**, your one stop resource for all your leisure travel needs. The Travel Company contributes a portion of all leisure sales to your Air Force MWR Fund.

HELP WANTED!

Personnel Clerk

20-40 hrs. a week / \$8 hr.
Contact: Human Resources
(781) 377-8741
E.O.E.
Fax Resume to 781-377-7899

Mother's Day Buffet



Carved roast beef
Roast pork
Stuffed sole

Roast turkey breast

Mashed potatoes

Rice pilaf

Vegetable medley

Corn o'brien

Pasta alfredo

Tossed salad

Rolls and butter

Dessert table

Chicken fingers and potato puffs

May 9
at the Officers' Club
(open to all base personnel)

Seatings: \$15 for members
Noon and 3 p.m. \$18 for nonmembers
Call 377-3790 for reservations \$5 for kids under 12

Questions? Please Call Us!

Auto Hobby Shop, Bldg. 1702	3-2612
Bowling Center, Bldg. 1531	3-2237
Child Development Center, Bldg. 1994	3-7166, 3-7185
Club Catering Office, Bldg. 1425	3-9694
Community Center, Bldg. 1998	3-2833
Flight Training Center, Bldg. 1722	3-5160
Patriot Dining Facility, Bldg. 1515	3-2189
Patriot Enlisted Club, Bldg. 1240	3-2123
FamCamp, Bedford, Ma.	3-4670
Family Child Care Coordinator	3-1280
Fourth Cliff, Humerock, Ma.	837-6785
Fourth Cliff Reservations	1-800-468-9547
Patriot Golf Course, Bedford, Ma.	687-2396
Patriot Honor Guard, Bldg. 1535	3-4850
Human Resource Office, Bldg. 1305(2nd floor)	3-8741
The Leisure Travel Office, Bldg. 1530	274-6050
Library, Bldg. 1530	3-2177
Lodging, Bldg. 1427	3-2112
Marketing Office, Bldg. 1305(2nd floor)	3-9681
Mini-Golf Complex, Bldg. 1530 (rear)	3-7861
NAF Accounting Office, Bldg. 1305(2nd floor)	3-3946
Officers' Club, Bldg. 1425	3-3799
Outdoor Recreation, Bldg. 1531	3-5316
Fitness and Sports Center, Bldg. 1548	3-3639
School Age Program, Bldg. 1999	3-2858
Swimming Pool, Bldg. 1550	3-2455
SVS Office, Bldg. 1305(2nd floor)	3-3901
Tickets and Tours, Bldg. 1531	3-3262
Veterinary Clinic, Bldg. 1219	3-3266
Wood Hobby Shop, Bldg. 1702	3-7118
Youth Center, Bldg. 1993	3-3739